

DMS

# difference

## Day of Discovery at DMS

By Katelynn Ogle

Every child dreams of having a particular job some day. It might be a firefighter, a pilot, a lawyer or an athlete. Exposing our children to what work is really like on Take Our Daughters and Sons to Work Day® helps them on their journey to adulthood.

**Courtney Hollis, 13**, has a couple of dreams right now. She would like to try journalism at some point in the future, as well as something involving fashion design.



Courtney Hollis, daughter of Kathy Watson Office of the Inspector General, 'boards' one of the state aircraft at the DMS Bureau of Aircraft Operations.

Her mother, **Kathy Watson**, Office of the Inspector General, wanted her to come again to this year's DMS Take Our Daughters and Sons to Work Day® so she could see all DMS takes care of: from maintaining the mansion, to the capitol, as well as our aircraft operations.

"I wanted Courtney to see a woman of great responsibility, Secretary South, so she knows that she is also capable of achieving any goal she has in life," said Kathy.

**Saadiyah Qureshi, 11**, visited the capitol with her brother, Zuhayr, and their dad, **Raghib Qureshi**, Division of Telecommunications.

Saadiyah, who plans to be a doctor, said, "There was an awful earthquake in Pakistan, and I want to help the poor people there."

Raghib wants to show his children how important it is to be part of public service, providing essential services and products to Floridians. He also wants them to see that everyone has projects, due dates, and goals and missions to strive toward for excellence. He has fond memories of going to work with his father and wants to do the same for his children.

"I remember as a child, my dad taking me to research centers where he worked in Pakistan on summer break so I could see the importance of being a horticulturist and serving the citizens," said Raghib. "My favorite part was getting to try all the different types of delicious fruits."



Saadiyah Qureshi, daughter of Raghib Qureshi, Division of Telecommunications, wore her sequined orange and fuchsia "Shalwar Kameez," a traditional garment worn by Pakistani girls.

Continued on page 4

# From the Chief of Staff



One year ago, **Ken Granger**, Chief of Staff, and his wife **Jenn**, enjoyed the summer weather for their May 3 wedding.

The legislative session is over, summer is here and it's a great time to be in Florida. In the upcoming weeks, Governor Crist acts on the bills and budget from the legislature. His optimism about the economy should give us all confidence that Florida's economy is starting to rebound. And as Secretary South has repeatedly

said, we will all come out stronger on the other side.

Begin this summer with your own positive outlook and enjoy the times of celebration and relaxation it brings. I started this month celebrating my first year of marriage. Memorial Day later this month gives us a three-day weekend, time to BBQ and remember loved ones.

Our country has a solid foundation based in part on strength of spirit that still lives in Americans. Since the U.S. is now rebuilding in a sense, like our country's founders we can celebrate the Fourth of July with special pride later this summer.

Our work between the legislative session that just ended and the next one continues. Every day you all provide fantastic service to our customers: those who serve Florida. Keep raising the bar on your own performance. Say yes first and exceed even your own expectations.

Ken

## DMS Online

Read more DMS news every day on [The Workplace](#).

Check the **Birthdays** link on the home page to the DMS birthday calendar. Read **Announcements** in the center of the page to find out what's happening here at DMS; then scroll down a little for real-time **Shout Outs** for your DMS friends.

Meet new DMS team members on the [Human Resources site](#). See their pictures and find out where they work so you can welcome them aboard! HR also posts information about retiring employees.

Remember to read Secretary South's **weekly** messages on [The Workplace](#). See what's on her mind as we all work together to serve those who serve Florida.

## 2009 Hurricane Season starts June 1

### State Employee Recognition Day

Thanks to our human resource (HR) liaisons DMS employees celebrated State Employee Recognition Day, May 6, in grand style. Teams had sandwich-making and dessert contests May 6 at the Capital Circle Office Center and May 7 at the Division of Retirement at the Winewood facility.

Visit [The Workplace](#) to see many fun pictures from the events and to find out who all the winners were! Check **Shout Outs** for a picture of our HR liaisons.

### Department of Management Services

#### SERVICE MOTTO

We Serve Those Who Serve Florida

#### SERVICE VISION

Engaged Employees; Satisfied Customers

#### SERVICE MISSION

Providing Smarter, Better, Faster Services

#### OUR SERVICE PROMISE

To Serve with **CLASS**

**C**ommunicate Concerns Immediately

**L**isten, Learn and Grow together

**A**ct with Integrity and Honor

**S**trive for Greatness

**S**erve with a Servant's Heart

#### 2009 PRIORITIES

1 Increase Customer Satisfaction

2 Engage Employees

3 Demonstrate Customer Value

# Meet

## Linda South DMS Secretary

### Just what does the Secretary do?

I am responsible for executing the governor's policies, and identifying ways of improving efficiency and its effectiveness in the department.

### What takes up most of your time each day?

Meetings take up most of my day. Meetings are not always a bad thing; they are a way of bringing different skills and ways of thinking together.

### What is the best thing about your job?

I interact with people who are true public servants. I am proud to say we have a special team here at DMS.

### Where are you from originally and how did you land at DMS?

I was born in St. Augustine, later moved to Merritt Island. After I received my MBA (Masters in Business Administration), Governor Bush recruited me to work for the Agency for Workforce Innovation. When Governor Crist came into office, he asked me to take my current position as DMS secretary, which has allowed me to use a combination of my previous workforce development and business experience.

### What motto/phrase/advice do you try to live by?

Well done is better than well said.

### What is a unique or startling fact about you that people may not know?

I got to drive the U.S.S. Nebraska, a nuclear submarine. When I say "drive," I mean I had a seaman hovering over me as I was sitting at the wheel.

### What's the last book you read?

I have recently read a fiction book called *Life of Pi* by Yann Martel, and a book on Nitrox Certification for scuba diving. [Nitrox, or Enriched Air, is relatively new to recreational diving, although the United States Navy and British Navy have used it since the 1940s, and increases diving time.]



Jenny Robertson, Legislative Affairs, and Secretary South enjoyed State Employee Recognition Day at DMS May 6.





The 'M' Ranchers (L-R): Laura Kerney, Cathy Schroeder, Vangie Felix, George Zimmerman, Pam Donaldson and Linda Ogle. (Katelynn Ogle not pictured)

## Recipe of the Month

The 'M' Ranch Meltdown  
First Place CCOC Sandwich Making Contest Winner



### "The Meltdown"

#### Ingredients:

Deli Sliced Sara Lee Honey Roasted Turkey  
Deli Sliced Sara Lee Maple Honey Ham  
Provolone Cheese Slices  
Kosher Dill Pickles (sliced thin)  
Tomatoes (sliced thin)  
Special cheese spread (see recipe below)  
French loaf bread

#### Special Cheese Spread

1 cup shredded Swiss cheese  
½ cup mayonnaise  
½ cup sour cream  
1 pkg. dry Italian dressing mix

Mix all ingredients for the special cheese spread and let set overnight.

Cut loaf of bread lengthwise and spread both sides with special cheese spread; layer one side of loaf with tomatoes and one side with pickles; then layer one side with ham and one side with turkey and put provolone cheese slices on one side and close the sandwich. Cook on flat griddle and press down with bricks covered in aluminum foil. Turnover and cook other side till each side is crisp and cheese is melted. Slice and serve.

Submitted by **Pam Donaldson**, Office of the Secretary

**Mailea Adams**, Human Resource Management, wanted her son, **Miles Adams**, 9, to see the amount of activity in the workplace. They toured the mansion and the capitol, and he helped her with her work in the afternoon.

While looking out over Tallahassee from the capitol's 22<sup>nd</sup> floor, Miles decided to become an architect. He discovered he has a fear of heights and realized he would rather design buildings than build them.



**Miles Adams** with his mom, **Mailea Adams**, Human Resource Management, on the capitol's 22<sup>nd</sup> floor.

Along with Courtney, Saadiyah and Miles, nearly 50 daughters and sons visited DMS April 23 for this year's event. All our young guests saw what happens at DMS and what we do every day, learning things schools cannot teach. Plus they got to spend a day with their parents getting to know a little more about each other.

### Moments from DMS Take Our Daughters and Sons to Work Day® 2009

See more photos on our [Web site](#).

