

9.36 LEON COUNTY

9.36.1 SYSTEM SUMMARY

Leon County's Enhanced 911 System, consists of one (1) Primary 911 Public Safety Answering Points (PSAP), three (3) Secondary PSAPs and one (1) back up center. Motorola/Vesta/AK Associates provide the 911 service.

Selective Routing is used to route calls to the Primary PSAP and Selective Transfer is used for the Secondary PSAPs. The system includes Automatic Number Identification (ANI) and Automatic Location Identification (ALI). The Primary PSAP has fixed transfer, speed calling and 7-digit manual transfer capability.

9.36.1.1 CONSOLIDATED DISPATCH AGENCY (CDA) PRIMARY PSAP

The Primary PSAP for all of Leon County. Direct dispatching is accomplished at this PSAP for Sheriff's Office, Tallahassee Police Department, Tallahassee Fire Department and EMS, Florida State University, Florida A & M University, and Capitol Police are one button transferred to the appropriate dispatch agency as required.

Consolidated Dispatch Agency Tallahassee, FL 32311.

9.36.1.2 FSU POLICE DEPARTMENT SECONDARY PSAP

The Florida State University operates a Secondary PSAP located on campus for the direct dispatching of law enforcement calls on campus.

Florida State University, Police Department Tallahassee, FL 32306

9.36.1.3 FLORIDA A & M UNIV. POLICE DEPT. SECONDARY PSAP

The Florida A & M University operates a Secondary PSAP located on campus for the direct dispatching of law enforcement calls on campus.

Florida A & M University, Police Department Tallahassee, FL 32307

9.36.1.4 CAPITOL POLICE SECONDARY PSAP

The Florida Department of Law Enforcement (FDLE), Capitol Police has a Secondary PSAP for the direct dispatching of law enforcement calls to all Capitol Complex and Capital Circle Office Complex Buildings.

Capitol Police, Tallahassee, FL 32316-0899

9.36.2 SYSTEM MANAGEMENT

The Leon County 911 System is under the overall management of the Leon County Board of County Commissioners. The Emergency Management Director has been designated as the 911 System Director.

The Primary and three Secondary PSAPs are staffed and operated by the respective agencies in accordance with Standard Operating Procedures developed by the Division of Emergency Management. The responsible fiscal agent is the Board of County Commissioners.

9.36.3 INTERLOCAL AGREEMENTS

The Leon County E911 system has selective routing, thereby eliminating central office overlaps with adjoining counties. Therefore, there are no specific requirements for an interlocal agreement.

TABLE 9.36-1

LEON COUNTY E911 SYSTEM DEFINITION

CONSOLIDATED DISPATCH AGENT PRIMARY PSAP

Location	Public Safety Complex
Number of Answering Positions	22
Type of Answering Positions	Call Taker/Dispatcher
Total Staff	Answered by CDA Staff (86)
Number of Logging Recorders	2
Number of Instant Playback Recorders	22
Call Answering Equipment	Motorola/VESTA
Incoming 911 Trunks	38
Transfer Lines	69

Florida State University Police Department Secondary PSAP

Location	Florida State University Police Dept.
Number of Answering Positions	2
Type of Answering Positions	Call Taker/Dispatcher
Total Staff	9
Number of Instant Playback Recorders	2
Call Answering Equipment	Motorola/VESTA
Incoming 911 Trunks	0
Transfer Lines	2

Florida A & M University Police Department Secondary PSAP

Location	Florida A & M University Police Dept.
Number of Answering Positions	1
Type of Answering Positions	Call Taker/Dispatcher
Total Staff	6
Number of Instant Playback Recorders	1
Call Answering Equipment	CML Sentinel
Incoming 911 Trunks	0
Transfer Lines	1

Capitol Security Secondary PSAP

Location	Capitol Security Police Dept.
Number of Answering Positions	1
Type of Answering Positions	Call Taker/Dispatcher
Total Staff	7
Number of Instant Playback Recorders	1
Call Answering Equipment	CML Sentinel
Incoming 911 Trunks	0
Transfer Lines	1

