VISION:
A TRUSTED RESOURCE FOR SERVICE EXCELLENCE

MISSION:
DELIVER QUALITY, INNOVATIVE, RESOURCE-SAVING SOLUTIONS TO CONTINUALLY IMPROVE CUSTOMER SERVICE

MOTTO:
WE SERVE THOSE WHO SERVE FLORIDA

CORE VALUES:
WE VALUE OUR EMPLOYEES, WE VALUE OUR CUSTOMERS AND WE VALUE SUCCESSFUL RESULTS

CHARACTER VALUES:
FAIRNESS, COOPERATION, RESPECT, COMMITMENT, EXCELLENCE, HONESTY, TEAMWORK

The Department of Management Services (DMS) is the administrative and operations arm of Florida's state government. DMS is dedicated to providing the best services possible in purchasing, human resource management, fleet management, facilities management, retirement benefits and insurance benefits. Our primary responsibility is to efficiently manage the "business costs" associated with state government. The services and tools provided by DMS assist state agencies with the routine daily operations of running their agencies, allowing them to focus on their core missions. We are committed to providing world-class, innovative solutions that benefit our employees and citizens, while saving valuable taxpayer dollars.

The Department strives to provide the best customer service and effective business solutions through technology, teamwork, and partnerships. The Department provides an assortment of services, reaching most of the state's population in one way or another. DMS services and programs are organized into the broad areas of Administration, Human Resource Support, Business Operations, and Enterprise Information Technology Services. In providing these services more effectively and more efficiently, the state is able to direct more tax dollars to the Governor's priorities, such as education, elder services and helping our most vulnerable. Therefore, the employees of the Department are committed to making these strategies successful. Through efficient implementation of government services, other state resources become available to be effectively utilized in serving the needs of the people of Florida.