



MyFlorida Group Medicare Advantage (PPO) plan benefits

United
Healthcare®



Let's get started

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What is the MyFlorida Group Medicare Advantage (PPO) plan?

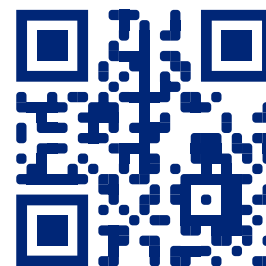
As a Medicare-eligible retiree of the State of Florida, you have the opportunity to enroll in the MyFlorida Group Medicare Advantage (PPO) plan, one of the offerings by the Division of State Group Insurance (DSGI). The MyFlorida Group Medicare Advantage (PPO) plan is insured by UnitedHealthcare® and provides health care and prescription drug coverage.

- This is a custom plan offered only to Medicare-eligible retirees of the State of Florida, and it includes extra benefits and programs beyond Original Medicare, such as hearing, dental, vision and more
- This is a MA-PD plan. It includes Part A hospitalization coverage, Part B medical coverage and Part D prescription drug coverage
- This is a Preferred Provider Organization (PPO) plan that allows you to see any Medicare-participating provider (in-network or out-of-network) at the same cost share, as long as the provider accepts the plan
- UnitedHealthcare has a large network of doctors and specialists within the United States, including the District of Columbia and U.S. Territories
- This plan covers nearly all Medicare Part D eligible drugs, plus additional drugs determined by the State Group Insurance Program

Take a look through this brochure to learn more about the plan and the extra benefits and programs.

Medical benefit summary

This is a short description of the current year plan benefits. Limitations, exclusions and restrictions may apply. For more information on coverage and benefits, please scan the QR code.



Benefit feature	In-network
Annual out-of-pocket maximum (medical) (amount the retiree pays before the Plan pays 100% of charges)	Individual: \$500
Primary care provider office visits	\$5 copay
Specialist office visits	\$10 copay
Urgent care	\$10 copay
Emergency room care	\$65 copay (waived if admitted)
Inpatient hospital stay	\$100 copay per stay
Outpatient surgery	\$0 copay
Mental health care/substance abuse treatment	\$100 copay per stay
Inpatient	\$5 copay (group)
Outpatient	\$10 copay (individual)
Diagnostic labs and X-rays high cost testing (MRI, CAT etc.)	\$10 copay
Lab services/outpatient X-rays	\$5 copay
Routine eye exam (1 exam every 12 months)	\$10 copay
Routine dental (preventive dental care including exams, cleanings, X-rays and fluoride)	\$0 copay
Hearing aids* (1 set every 3 years)	Plan pays a \$500 allowance (combined for both ears)
Routine foot care (6 visits per plan year**)	\$10 copay

*Hearing aid coverage under this plan is only available through UnitedHealthcare Hearing. Other hearing exam providers are available in our network.

**Benefits are combined in and out-of-network.

Prescription drug benefit summary



This is a short description of the current year prescription drug benefits. For more information please scan the QR code.

Initial coverage stage	Network retail pharmacy (up to a 30-day retail supply)	Preferred mail service pharmacy (up to a 90-day supply [‡])
Tier 1 – preferred generic	\$7 copay	\$14 copay
Tier 2 – preferred brand	\$30 copay	\$60 copay
Tier 3 – Non-preferred drug	\$50 copay	\$100 copay
Tier 4 – specialty tier	\$50 copay	\$100 copay
Coverage gap stage	Your plan provides additional coverage through the gap, and you continue to pay the same copay or coinsurance as you did in the initial coverage stage.	
Catastrophic coverage stage	During this payment stage, the plan pays the full cost for your covered drugs. You pay nothing.	

[‡]Reduced copay only available at Mail order.

How to scan QR codes

- 1 Open your phone camera
- 2 Aim your phone camera at the code
- 3 Tap the banner that appears on your phone

Additional programs and services

As a member of the MyFlorida Group Medicare Advantage (PPO) plan, you will have an array of programs and services available. Below are some additional benefits, services and programs you can take advantage of once you become a member.



Annual Wellness Visit and preventive services at \$0 copay

An Annual Wellness Visit with a health care practitioner is one of the best ways retirees can stay on top of their health. Together, retirees can identify the preventive screenings they may need, review their medications and talk about any health concerns. They may also be eligible for rewards for completing their Annual Wellness Visit and other health and wellness-related activities.



Telephonic Nurse Support¹

Speak to a registered nurse 24/7 about your medical concerns at no additional cost to you. Call toll-free **877-365-7949**, TTY **711**.



Virtual Visits

With Virtual Visits, you're able to live video chat with a doctor or a behavioral health specialist from your computer, tablet or smartphone — anytime, day or night. First, you will need to register for an account at uhcvirtualvisits.com with our Virtual Visit providers Amwell®, Doctor on Demand® or Teladoc®, and then schedule an appointment. You can also download the Amwell, Doctor on Demand or Teladoc apps using your smartphone or tablet.

Virtual visits may require video-enabled smartphone or other device. Not for use in emergencies.



UnitedHealthcare Hearing²

With UnitedHealthcare Hearing, you'll get access to hundreds of name-brand and private-labeled hearing aids — available in-person at any of our 7,000+ UnitedHealthcare Hearing providers nationwide or delivered to your doorstep with Right2You direct delivery and virtual care (select products only). When you purchase hearing aids from UnitedHealthcare Hearing, the hearing exam is provided at no extra cost. Call toll-free **877-482-4669**, TTY **711**. Or visit uhchearing.com.



A dental plan worth smiling about³

The MyFlorida Group Medicare Advantage (PPO) plan gives you access to a large network of dentists.

Dental benefits include:

- \$0 copay for preventive care when you see a network dentist. This includes exams, 2 cleanings in a 12-month period and X-rays.
- Fillings
- Freedom to see out-of-network providers; you may pay more when going out-of-network
- Large nationwide network of providers to serve your dental needs
- \$0 deductible



Vision care⁴

Regular visits to an eye doctor can help keep your eyes healthy and improve your overall health. With the MyFlorida Group Medicare Advantage (PPO) plan, you have access to a nationwide network of providers with the freedom to see any participating vision provider, anywhere in the country.

- Routine eye exam once every 12 months; copay may apply
- Allowance toward eyeglasses (frames and lenses) or contact lenses
- Freedom to see any participating vision provider
- Nationwide network of providers to serve your vision needs



UnitedHealthcare Fitness Program

Renew Active[®] is the gold standard in Medicare fitness programs for body and mind, available at no additional cost. You'll receive a free gym membership with access to our nationwide network of gyms and fitness locations. This includes access to many premium gyms, on-demand workout videos and live streaming fitness classes, social activities, an online Fitbit[®] Community for Renew Active (no Fitbit device is needed) and an online brain health program from AARP[®] Staying Sharp[®].



Ways to save on prescription drugs

With the MyFlorida Group Medicare Advantage (PPO) plan, you can choose from thousands of national chain, regional and independent local retail pharmacies.

Home Delivery — You may save on the medications you take regularly

If you prefer the convenience of mail order, you could save time and money by receiving your maintenance medications through OptumRx® Home Delivery.⁵ You'll get automatic refill reminders and access to licensed pharmacists if you have questions.

Get a 3-month supply at retail pharmacies

In addition to OptumRx® Home Delivery, most retail pharmacies offer 3-month supplies for some prescription drugs. Check your UnitedHealthcare pharmacy directory to see if a retail pharmacy offers 3-month supplies.



HouseCalls – Enjoy a preventive care visit in the privacy of your own home

With UnitedHealthcare® HouseCalls, you are eligible for an optional, yearly in-home visit from one of our health care practitioners at no extra cost. A HouseCalls visit is designed to support, but does not take the place of your regular doctor's care. To schedule your visit, call toll-free at **866-447-7868**, TTY **711**.

HouseCalls may not be available in all areas.



Special programs for people with chronic or complex health needs

UnitedHealthcare offers special programs to help members who are living with chronic disease, like diabetes or heart disease. You get personal attention and your provider gets up-to-date information to help you make decisions.



Renew by UnitedHealthcare®

Explore Renew by UnitedHealthcare, our member-only health and wellness experience. Renew helps inspire you to take charge of your health and wellness every day by providing a wide variety of useful resources and activities at no additional cost, including:

- Brain games, healthy recipes, fitness activities and learning courses
- Earn rewards for completing certain exams or screenings



Rally Coach™ Programs

Get started today at rallyhealth.com/retiree.

- Real Appeal Weight Loss and Real Appeal® Diabetes Prevention,* online weight-loss programs designed to help you gain energy, reduce your risk of developing serious health conditions and achieve your long-term health goals. Call **844-924-7325**.
- Wellness Coaching, an online and live coaching support program that provides access to a variety of digital health and wellness courses. Call **800-478-1057**, TTY **711**.
- Quit For Life, a tobacco cessation program providing access to the tools and resources you need to help you quit all types of tobacco use. Call **866-QUIT-4-LIFE (866-784-8454)**, TTY **711**.

*Refer to your Evidence of Coverage for eligibility requirements.



UnitedHealthcare Healthy at Home

You are eligible for the following benefits up to 30 days following all inpatient and skilled nursing facility discharges:

- 28 home-delivered meals through Mom's Meals. Contact Mom's Meals for additional details and to place your meal orders. Call **866-204-6111**.
- 12 one-way rides to medically related appointments and to the pharmacy. Call Modivcare at **833-219-1182**, TTY **844-488-9724**. Or visit modivcare.com/BookNow.⁶
- 6 hours of in-home personal care provided through a CareLinx professional caregiver for tasks such as preparing meals, bathing, medication reminders and more. Call CareLinx at **844-383-0411**. Or visit carelinx.com/UHC-retiree-post-discharge.



Virtual Education Center

The Virtual Education Center is an online resource that was created because it's not always possible to share information face to face. We've brought the resources together in one place wherever and whenever you need it.



Visit uhcvirtualretiree.com/MyFlorida

Explore a library of flyers, brochures, videos and more. Learn about:

- The basics of Medicare Advantage (Part C)
- How the MyFlorida Group Medicare Advantage (PPO) plan works
- UnitedHealthcare® HouseCalls
- Telephonic and Virtual Visits
- UnitedHealthcare Hearing
- SilverSneakers®
- Renew by UnitedHealthcare®
- Health and wellness tools
- Clinical resources support to manage one-time health challenges or chronic conditions like diabetes or hypertension



Questions about the plan?

Call Customer Service at **1-877-352-7794**, TTY **711**, 8 a.m.–8 p.m. local time, 7 days a week.

¹Telephonic Nurse Support should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for informational purposes only. The nurses cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Access to this service is subject to terms of use.

²Other hearing exam providers are available in the UnitedHealthcare network. The plan only covers hearing aids from a UnitedHealthcare Hearing network provider. Network size varies by market

³\$0 cost-share for in-network dental care, specified services only. If your plan offers out-of-network dental coverage and you see an out-of-network dentist you might be billed more, even for services listed as \$0 copay. Network size varies by market.

⁴Allowance for contacts or frames with standard (single, bi-focal, tri-focal or standard Tier I progressive) lenses covered in full either annually or every two years.

⁵\$0 copay may be restricted to particular tiers, preferred medications, or home delivery prescriptions during the initial coverage phase and may not apply during the coverage gap or catastrophic stage. OptumRx is an affiliate of UnitedHealthcare Insurance Company. You are not required to use OptumRx home delivery for a 90-100 day supply of your maintenance medication.

⁶Modivcare may subcontract to other vendors or individuals. Subcontracting is at the discretion of Modivcare. Modivcare does not guarantee urgent requests will be met when scheduled less than 2 days in advance for standard services. Modivcare supports any language the member requires, through a third-party translator service.

Renew by UnitedHealthcare is not available in all plans. Resources may vary. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply.

The Formulary, pharmacy network, and/or provider network may change at any time. The retiree will receive notice when necessary.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. Benefits, Premium and/or copayments/coinsurance may change on January 1 of each year. Refer to the Evidence of Coverage for eligibility requirements. Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.

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Take advantage of the MyFlorida Group Medicare Advantage (PPO) plan



Call **1-877-352-7794**, TTY 711



Visit retiree.uhc.com/MyFlorida