

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
DATA MANAGEMENT		
DM 1	The Task Force commends the Governor and Legislature for their support and approval of a comprehensive state data catalog and dictionary.	Yes
DM 2	The Task Force recommends reviewing and revising data management policies that inhibit data sharing between state agencies, with a focus on safeguarding confidential or exempt constituent information while allowing for greater shared utilization of such data.	Yes
DM 3	The Task Force recommends reviewing current technology projects and evaluating different methods and processes for ensuring that data can be aggregated, sorted, stored, and shared among different agencies.	Yes
DM 4	The Task Force recommends developing analytics use cases to pilot new data sharing policies and developing the automation processes that allow government to be more proactive.	Yes
DM 5	The Task Force recommends the use of application programming interfaces or API's to expedite data sharing while maintaining security.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
DIGITAL CITIZEN ENGAGEMENT		
DCE 1	The Task Force recommends developing standardized guidelines, style guides, and playbooks to guide state agencies in developing digital properties in order to promote a standardized approach to digital development.	Yes
DCE 2	The Task Force recommends evaluating and implementing open source frameworks for websites and other user facing interfaces provided by other governmental agencies, like the United States Digital Service, in order to efficiently adopt industry best practices without having to develop new methods from scratch.	Yes
DCE 3	The Task Force recommends reviewing and improving search capabilities on government web properties to allow constituents to easily locate necessary information. This should also be considered as an opportunity for transforming www.myflorida.com .	Yes
DCE 4	The Task Force recommends developing and implementing messaging guidelines for digital properties with a focus on ensuring that communications can be rapidly disseminated among constituents.	Yes
DCE 5	The Task Force recommends creating mobile friendly applications and websites that allow for user-friendly interaction with government agencies.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
DIGITAL IDENTITY MANAGEMENT		
DIM 1	The Task Force recommends developing standardized guidelines for government services password requirements.	Yes
DIM 2	The Task Force recommends adopting open source software solutions like the General Services Administration's www.login.gov that promote efficiency through tools like single sign on.	Yes
DIM 3	The Task Force recommends reviewing ongoing efforts for identity management and validation strategies that are already being developed within governmental agencies in order to efficiently seize on any technologies that have already been proven.	Yes
DIM 4	The Task Force recommends developing and promoting plans to continuously monitor and improve the identity management services in order to prevent cybersecurity compromises and breaches.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
EMERGING INNOVATIVE TECHNOLOGIES		
EIT 1	The Task Force recommends researching and assessing emerging and innovative technologies that can be deployed within state government to increase efficiency in operations.	Yes
EIT 2	The Task Force recommends the utilization of Artificial Intelligence, or AI and predictive analytics in promoting efficiency and evaluating trends in government services across policy verticals.	Yes
EIT 3	The Task Force recommends researching and assessing which processes could be automated within agencies and categorizing the automation by level of difficulty.	Yes
EIT 4	The Task Force recommends evaluating different RPA technologies that can be implemented, including their cost, expertise required for implementation, training requirements, and how broad the scope of benefit from implementation.	Yes
EIT 5	The Task Force recommends creating a roadmap for deploying emerging innovative technologies to different agencies with increasing levels of sophistication.	Yes
EIT 6	The Task Force recommends creating a cost analyzing structure to measure the time and cost savings that are realized from emerging innovative technologies.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
AGILE METHODOLOGIES IN PROCUREMENT AND CONTRACTING		
AP 1	The Task Force recommends reviewing planned procurement and contracting opportunities that allow for agile and scalable products and services.	Yes
AP 2	The Task Force recommends reviewing and revising procurement procedures and policies to allow greater flexibility and speed from procurement teams in order to respond to the demands of rapidly evolving technologies and procurement methods.	Yes
AP 3	The Task Force recommends reviewing contract policies and developing approaches which allow for flexible procurement contracts that can be modified as needed, so that as technological need for services like cloud storage increases, contract provisions allow for a timely response and scalable response.	Yes
AP 4	The Task Force recommends reviewing future technology procurements with a focus on acquiring technology that is modular, scalable and supports and promotes data interoperability.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
HEALTH AND HUMAN SERVICES DATA INTEROPERABILITY		
HHS 1	The Task Force recommends that additional use cases be completed to support long-term savings and efficiencies that may be gained from transforming the state's aging Health and Human Services platforms with as a service or "aaS" services.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
CLOUD FIRST		
CF 1	The Task Force recommends full adherence by state agencies on the cloud-first strategy outlined in 282.206 and recommended by the 2015 Government Efficiency Task Force.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
ENTERPRISE ARCHITECTURE		
EA 1	The Task Force commends the Governor and Legislature for directing the Florida Digital Service to formulate an enterprise architecture and recommends that this be drafted in a manner that supports the Cloud First strategy.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
CYBERSECURITY		
CS 1	The Task Force endorses the continued work of the Florida Cybersecurity Task Force and would recommend that the Governor and Legislature consider both interim and final recommendations from this group as their work culminates in February 2021.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
DIGITAL TRANSFORMATION		
DT 1	The Task Force recommends that additional use cases be completed to support the long-term savings and efficiencies that may be gained from transforming Florida's aging IT systems.	Yes
DT 2	The Task Force recommends reviewing and revising policies to guide agencies to collaborate on large digital projects in order to promote uniformity and drive savings through economies of scale.	Yes
DT 3	The Task Force recommends developing frameworks and policies that promote building digital properties that can naturally adapt to the platform they are being used on, as to avoid the cost required by developing different versions.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
FLEET MANAGEMENT		
FM 1	The Task Force recommends that the Department of Management Services act on their statutory authority to surplus passenger vehicles that are underutilized and present a significant maintenance liability.	Yes
FM 2	The Task Force recommends that the Department of Management Services utilize telematics to determine the use of vehicles within the state's passenger vehicle portfolio. Telematics may be used to measure trends and opportunities for economies of scale.	Yes
FM 3	The Task Force recommends using the new software tools to identify fleet use policies that can be improved to streamline the usage of the state passenger vehicle fleet based on age, utilization, cost, and/or need.	Yes
FM 4	The Task Force recommends evaluating the state's entire fleet management structure to determine areas where privatization can be utilized to reduce cost.	Yes
FM 5	The Task Force recommends exploring usage patterns to identify where fleet vehicles could be best replaced by private industry alternative, like state rental contracts.	Yes
FM 6	The Task Force recommends developing future strategic plans for the long-term strategy of initial procurement, maintenance, use, and disposal.	Yes

ISSUE #	RECOMMENDATIONS	IMPROVED EFFICIENCY
REAL ESTATE MANAGEMENT		
REM 1	The Task Force recommends transferring operations, including maintenance, construction, procurement, and vendor management, to the Florida Department of Management Services for buildings over 50,000 square feet in order to drive savings through efficiencies of scale.	Yes
REM 2	The Task Force recommends monetizing aging and underutilized properties in the state building portfolio by selling assets and investing the revenue on remaining buildings within the portfolio.	Yes
REM 3	The Task Force recommends evaluating public-private partnerships that can leverage state assets for redevelopment, revitalization, and monetization of state buildings/parcels.	Yes
REM 4	The Task Force recommends reviewing policies to encourage 21 st century space planning that promote modernization of buildings within the current portfolio. This should focus on promoting a 21 st Century Workforce Experience that fosters collaboration, efficiency, use of technology, and a new generation entering the workforce.	Yes
REM 5	The Task Force recommends that the Department of Management Service implement strategies for state-maintained parking structures to be used for revenue generating opportunities during night and weekend hours when facilities are closed.	Yes
REM 6	The Task Force recommends that the Department of Management Services consider utilizing the bond capacity of the Florida Facilities Pool to invest in the certain assets in the state building portfolio.	Yes