



Type: <i>Alerts</i>	ID Number: <i>A 41</i>
Date: <i>December 14, 2005</i>	Subject: <i>People First Service Center Telephone Number</i>

Suggested Audience:

Agency Personnel Office and All Employees

Details:

It has been brought to our attention that some employees have been inadvertently calling the incorrect People First Service Center telephone number. More than likely, the incorrect number is a result of adding a 6 to the long string of 6's. The incorrect number that has been called is 1-866-666-3473 instead of 1-866-663-4735. As you can see, if you add a fifth 6 in the middle of the accurate People First telephone number you will dial the incorrect number.

Additionally, when callers have mistakenly dialed the incorrect number, they have been leaving personal information on a voice mail. As you know, the main line of the People First Service Center does not have voice mail nor should they leave personal information, as a general practice, on a voice mail.

As a reminder, please reiterate the People First Service Center telephone number to all employees.

People First Service Center

1-866-663-4735